

Isle of Man



Discover the Isle of Man...

At Everymann Holidays, we know that our clients are individuals and our aim is to create the perfect holiday experience for them. All holidays are special... sometimes we take them to celebrate an occasion such as a honeymoon or anniversary, but more often than not, they are a much anticipated and well-earned break.

We all look for something different from our holiday. Whilst some seek luxury and pampering, others may be looking for a family holiday where the kids can build sandcastles on the beach and breathe in fresh sea air and some simply want to relax in a home away from home environment.

If you are a regular visitor to the Isle of Man returning to a favourite hotel or location, then you will know what you want, but still need someone to help you bring all the elements together. If you're new to the island and are not sure where to stay or how you can make the most of your time, then it's vital to have the right advice from someone who knows the island well and who can ensure that your holiday matches your own particular requirements... and that's where we come in.



The famous steam railway



Port St Mary Harbour

Dear Traveller

Thank you for choosing the Everymann brochure. We know that planning your holiday is almost as enjoyable as the holiday experience itself and it's certainly vital to ensure that you have the right advice and assistance to guide you through this process.

As one of the few remaining independent tour operators in the UK, we pride ourselves on our flexibility and attention to detail.

Whether you know exactly what you want or you have a few ideas, but need some help to bring it all together, just call our experienced team of travel advisors, who will be delighted to create your dream holiday.

We look forward to hearing from you.

A handwritten signature in black ink, reading "Renford Sargent".

Renford Sargent, Chairman

As an independent tour operator, we have been arranging holidays for our clients for 75 years and we're delighted that many of them return to us year after year – confident that we will always offer them the best value and a personalised service to meet their every requirement.

Over the years, our brochure has expanded, as we have constantly strived to offer the best selection of properties, but with one objective uppermost at all times - that we continue to offer a superb range of holiday experiences at great value prices, whilst maintaining the highest standards and levels of service. We've also negotiated a range of excellent offers such as FREE nights and FREE half board to make your holiday even better value. If you are planning a family holiday, you'll be delighted with the selection of family-friendly hotels and the superb offers available, which include holidays by sea where children can travel free and holidays by air starting from £95 per child.

Our travel advisors are highly experienced and pride themselves on the personal service they offer to every one of our customers. They have all travelled extensively round the Isle of Man on many occasions and are familiar with the areas and the accommodation, so that they are well placed to advise you on what and where will suit your needs. They can assist with inclusive holidays which

include flights from a wide range of UK airports or the fast ferry services which operate from the west coast to the Isle of Man.

If you already know what you want or you would like to browse through the options, then you may prefer to visit our website at www.iombreaks.co.uk. All our holidays are fully bookable ONLINE and you'll also find a great selection of the latest special offers too.

100% financial protection

When you are planning a holiday, you not only want to know that your tour operator has the necessary experience to guide you through complex itinerary planning, but you also want to know that your holiday is financially safe.

The money you pay for your holiday is safe under the protection provided by our Air Travel Organiser's Licence and the bond held by the Association of British Travel Agents. Put simply, if something happens to us, you get your money back.





Mooragh Park

Getting there... by air

One of the great things about the Isle of Man is its close proximity to mainland UK and the fact that there are flights from airports all around the country. We can also book your low cost airline for you and offer flights with airlines such as flybe and Manx2.

Booking with Everymann Holidays means you can take advantage of the best rates available at the time of booking, whilst also enjoying complete PEACE OF MIND, as you will also benefit from the security of knowing that your money is safe under our ATOL protection.

Getting there... by sea

For the Isle of Man, you have the choice of fast ferry and traditional ferry from Liverpool or Heysham. It's great value and if you take your own car, or even pick up a hire car on arrival, you have so much more freedom to see the sights. Avoiding the hassle of busy airports and the luggage limits is a bonus for families, as it allows you to pack everything you need...even down to the kitchen sink!

Accommodation...

All hotel accommodation in the Isle of Man carries an official grading, which is awarded by an independent authority. Properties are inspected annually and must comply with local regulations as well as meeting set grading criteria.

Accommodation is broadly divided into three categories:

hotel - usually offering a wider range of facilities and services, which will be detailed within the brochure description

guest accommodation - typically smaller guest houses – often family run - possibly only offering bed and breakfast, where quality is more important than facilities and services

self-catering

Grades are awarded within each category and even where the number of symbols is the same the actual standards will differ as the grading criteria vary according to the accommodation type, so it is important to be aware of the accommodation category.

We offer accommodation of all types from the simplest at the lower end of the scale to the more comfortable with a more extensive range of services and facilities at the higher end.

Just a place to stay...

If you have already made your own travel arrangements and only wish to book a hotel with us, then we will be happy to do that for you too. To obtain an idea of the price, you can use the per person per night price shown on the price panels.

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Ballaglass Glen

Isle of Man

Set in the Irish Sea, the Isle of Man is a unique destination with over 10,000 years of history. Its most famous symbols are the Manx cat and the island's emblem, the three legs of Man whose meaning is "whichever way you throw me I stand". The island has its own currency, stamps, native tongue and miles of uncrowded beaches, enchanting glens and unspoilt countryside. The ancient Celts, Vikings and Christians left the island with a legacy of their lifetime and all around the island you will find evidence of these early settlers - Celtic crosses, medieval fortresses and Viking burial grounds. The Isle of Man is blessed with outstanding scenery and a more relaxed way of life.



Places to visit

- | | |
|--|-----------------------------|
| 1 Laxey Wheel | 10 Grove Museum |
| 2 Manx Electric Railway (stations) | 11 House of Manannan |
| 3 Snafell Mountain Railway (stations) | 12 Peel Castle |
| 4 Curraghs Wildlife Park | 13 Manx Transport Museum |
| 5 Groudle Glen Railway (station) | 14 Tynwald Hill |
| 6 Milntown House | 15 Groudle Glen |
| 7 Isle of Man Steam Railway (stations) | 16 The Sound Visitor Centre |
| 8 Castle Rushen | 17 Rushen Abbey |
| 9 Cregeanash | 18 The Old House of Keys |



Douglas

The facts

Geography: Lying less than 60 miles off the coast of Lancashire, the Isle of Man is 33 miles long and 13 miles wide. Over 40% of it is uninhabited.

Passports: You don't need a passport to travel to Isle of Man, but all airlines do require that you produce photo ID at check in.

Travelling times: Just a short flight from mainland UK and accessible from a wide range of regional airports. Alternatively, travel by fast sea cat from Liverpool in around 2 1/2 hours or conventional ferry from Heysham in around 4 hours.

Transfer times: Travelling time from the airport to Douglas is around 20 minutes and most places can be reached within 30 minutes. For sea arrivals, the port is in Douglas just minutes from most town hotels. Hotels around the rest of the island are not usually more than 30 minutes away. Transfers are not included in the price of our holidays although you may choose to pre-book taxi transfers at a supplement.

Currency: The Isle of Man's currency is sterling. They do have their own coins and notes, although they are identical in size to ours. UK sterling currency is accepted in all shops, hotels etc, although you may receive change in Manx coins and notes which are not accepted in the UK!

The place

The capital of the Isle of Man, Douglas, is most people's starting point for sightseeing on the island. Whilst the old Victorian town has many attractions, the island-wide scenery should not be missed and there are many ways to get around the island.

The sights

Douglas: Very much the Victorian style seaside town with a curving row of impressive buildings arching along the Promenade, although the capital is now a busy financial centre with thriving shops, cafés, bars and places of entertainment as well. A walk around the town will unearth a myriad places of historic interest from the Tynwald Buildings, the Gaiety Theatre, quayside pubs to the many memorials to sailors lost at sea.

Gaiety Theatre: The island's magnificent theatre, the Gaiety has regular performances from both local and professional companies ranging from 'top line acts' to the classics. It's also worth taking the tour of this superbly restored Victorian theatre.

Manx Museum: With its cinema and many 'hands-on' exhibits, this award winning museum in Douglas, is educating, fun and exciting.

Noble's Park: Beautiful park and gardens with crazy golf, tennis and refreshment facilities.

Port Erin: The largest resort in the south and a popular holiday destination offering both hotel and self-catering accommodation. The promenade overlooks one of the most scenic bays on the island surrounded by the rugged coastline.

A sandy beach that shelves very gently is superb for children, complements the bay.

Port St Mary: Just along the coast from Port Erin, Port St Mary also has a very good and safe beach for children. The walking and views around the inner and outer harbour are relaxing and for those who prefer something more challenging, the walk from the "Port" to the Chasms is stunning.

Laxey: Apart from the famed Laxey Wheel, the village of Laxey itself is worth a stop. A sleepy village set around a small, picturesque cove.



Peel Castle

Peel: The ancient capital of the Isle of Man retains a traditional atmosphere and sits prettily around its old harbour with Peel Castle on the hill above. The castle ruins by the harbour sit in an impressive location with views out to sea.

Ramsey: A sleepy little harbour town tucked away in the north of the island and the end station for the electric tram. Pay a visit to the Grove Museum and Gardens - the house is a time capsule from the Victorian era and also has a display of vintage vehicles and agricultural equipment.

Castletown: Castletown was the ancient capital of Mann. Castle Rushen, one of Europe's most complete medieval castles, dominates the town and a walk around the quaint old harbour will pass a pleasant hour or two.

St John's: The home of Tynwald Hill, the place where the island's parliament meets once a year and holds an open air session of the House of Keys. Close by is the Tynwald Mills Craft Centre, which offers over 30 shops selling everything from toys to fashion.

Ballalheanagh: Just to the west of Laxey, the gardens at Ballalheanagh are a true delight.

Snaefell: The highest mountain on the island. In the summer, take the tram up to the summit and on a clear day, admire the magnificent views.

Niarbyl Visitor Centre: Located near the village of Dalby on the west side of the island, the new visitor centre is situated on a coastal site of significant social, archeological and geological importance. This is a location of outstanding natural beauty and one of the most scenic coastal stretches on the island.

The cycling

With cycle hire readily available what better way to discover the countryside? There are six dedicated routes to follow, all of differing levels. Pedal cycles can even be transported, at a modest cost, on both steam and electric railways, giving even more time to discover the island.

The sports and leisure

The Isle of Man has nine golf courses, including Castletown Golf Links which has been rated in the UK's top 100 courses. The island is, of course, renowned for world-famous motor cycle events both on and off the road. Fresh or seawater anglers are spoilt for choice with rivers and reservoirs and licences are readily available.

The walks

If you are a walker, or perhaps you used to be and have forgotten the pleasure of 'putting your best foot forward', then the Isle of Man is exactly the island you have been looking for. Stunning coastal walks give views of spectacular cliff scenery covered in a profusion of flora and fauna. With 17 national glens, all with no admission charge, and a network of footpaths, the walker, rambler or even just the stroller can enjoy discovering the beauty of Man.

The heritage

Castle Rushen: An impressive quayside limestone medieval castle, once home to the kings and lords of Mann, whose interior reveals realistic room settings with the sounds and smells of the era.

The House of Manannan: Manannan himself, the ancient Celtic god of the sea, will guide you through the era of Celtic roundhouses, the arrival of the Viking warriors and you'll even be transported back to the quayside in old Peel.

Peel Castle: The trail within the walled castle takes you around the ruined castle, which was once home of the Norse rulers. Inspect the "murder hole", the Bishop's Prison, the haunted guard room and you may even encounter the black dog of Peel.

Rushen Abbey: This carefully restored early Christian site offers a revealing insight into the austere life of the monks and how the Abbey became a school.

Manx Museum: With its cinema and many 'hands-on' exhibits, this award winning museum in Douglas, offers an educating, fun and exciting time for all the family.

The Laxey Wheel: The largest working waterwheel in the world celebrated its 150th anniversary in 2004. This marvellous feat of Victorian engineering was built to pump water out of the thriving lead mines. The view from the top is not to be missed.

Cregneash Village: This folk village illustrates the way of life for a 19th century Manx upland crofting community, offering an insight into the traditional farming methods used. Inside the cottages, demonstrations of long-established methods of wool and cloth dyeing, spinning, weaving, wood-turning and black-smithing can be seen.

The Old House of Keys: Recently restored, this was the assembly and debating chamber for the Manx parliament. An opportunity for you to vote on some of the laws which were passed gives a real insight into the island's unique political heritage.

Calf of Man: One of the island's most important breeding areas for seabirds with a new visitor centre giving panoramic views over Spanish Head, the Calf of Man and Ireland's Mountains of Moine.

Heritage Explorer Ticket

If you want unlimited access to Manx National Heritage sites but only have limited time why not purchase a 10 day Heritage Explorer Ticket giving access to the following: House of Manannan, Castle Rushen, Old House of Keys, Nautical Museum, Rushen Abbey, Cregneash National Folk Museum, Peel Castle, Grove Museum and the Laxey Wheel. Prices are from £17.50 per adult and £9.50 per child. Some sites open only during the summer season or may have limited opening hours outside peak months.

Explorer Pass

Why not take advantage of the Explorer Pass when you book your holiday. These tickets allow unlimited use of the steam railway, mountain railway, horse drawn trams, electric train and the buses on the island. Prices for a 3 day ticket are £30 per adult (£15 per child), a 7 day ticket is available. Trains and trams generally operate from Easter to September only.

The events

T.T. Motorcycle Festival - 26th May to 1st Jun: Practice week

2nd to 9th Jun: Race week.

Tynwald Day - 5th Jul: Manx National Day and public holiday. National service and open air reading of the laws in Manx and English from Tynwald Hill. Fair continues throughout the day. Evening fireworks display starts at 22.45hrs.

Manx Grand Prix - 18th Aug to 31st Aug: Motorbike racing on the mountain circuit.

Prices and offers are not valid for travel during TT fortnight or Manx Grand Prix. However, a limited amount of accommodation is available for these events. Please call for availability and prices.

A variety of events take place throughout the year and dates for these are still to be confirmed.



Ballaglass Glen

Great value short breaks by sea - includes taking your own car!

Prices shown are inclusive of ferry travel, taking your car and accommodation with breakfast.



Caledonia

Location: A 3 star guest house on the Queen's Promenade in Douglas.

Features: 20 rooms • restaurant • bar

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Our opinion: Upgrade to a sea-facing rooms as they command excellent views across the bay.



Claremont

Location: This 4 star hotel boasts a premium Douglas location with views across the Bay.

Features: 56 rooms • brasserie and bar • lounge

Accommodation: En suite rooms with television, hairdryer, tea & coffee making facilities and safe.

Our opinion: A fine, boutique style hotel offering modern contemporary decor and individual style.



Rosslyn

Location: This 4 star guest house enjoys a quiet setting just off Central Promenade.

Features: 12 rooms • dining room • lounge bar

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Our opinion: A tastefully refurbished family run guest house offering excellent food.



Welbeck

Location: A 3 star hotel situated just off the Central Promenade, steps away from Douglas Bay.

Features: 27 rooms • restaurant • bar • gym • steam cabin

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Our opinion: A friendly, family run hotel with Victorian style and modern facilities.

		01 Nov 11	01 Jan 12	01 Mar 12	01 Apr 12	01 May 12	01 Jun 12	01 Jul 12	01 Sep 12	01 Oct 12	01 Nov 12
		31 Dec 11	29 Feb 12	31 Mar 12	30 Apr 12	31 May 12	30 Jun 12	31 Aug 12	30 Sep 12	31 Oct 12	20 Dec 12
Caledonia	2 nights from	119	121	121	157	157	164	177	177	121	121
	3 nights from	148	150	150	186	186	197	210	210	150	150
	4 nights from	148	150	179	215	215	230	242	242	179	150
Claremont	2 nights from	161	166	166	202	202	202	214	214	166	166
	3 nights from	211	217	217	253	253	253	266	266	217	217
	4 nights from	261	268	268	304	304	304	317	317	268	268

Prices are per person based on 2 adults and a car on the ferry from Liverpool or Heysham

Please ask for prices for other hotels and alternative durations

		01 Nov 11	01 Jan 12	01 Mar 12	01 Apr 12	01 May 12	01 Jun 12	01 Jul 12	01 Sep 12	01 Oct 12	01 Nov 12
		31 Dec 11	29 Feb 12	31 Mar 12	30 Apr 12	31 May 12	30 Jun 12	31 Aug 12	30 Sep 12	31 Oct 12	20 Dec 12
Rosslyn	2 nights from	124	128	128	164	177	177	189	189	128	128
	3 nights from	124	128	128	197	215	215	228	228	128	128
	4 nights from	155	161	161	230	254	254	266	266	161	161
Welbeck	2 nights from	145	146	146	183	183	193	206	195	146	146
	3 nights from	145	146	146	183	224	240	253	237	146	146
	4 nights from	186	188	188	224	224	287	300	237	188	188

Prices are per person based on 2 adults and a car on the ferry from Liverpool or Heysham

Please ask for prices for other hotels and alternative durations



Great value short breaks by sea - includes taking your own car!

Prices shown are inclusive of ferry travel, taking your car and accommodation with breakfast.



Edelweiss

Location: This 3 star guest house is situated on the Queen's Promenade in Douglas.

Features: 18 rooms • breakfast room • coffee shop/gift shop serving light snacks • cosy lounge

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Our opinion: One of our most popular small and friendly properties.



Ascot

Location: This 3 star hotel is just a stone's throw from the beach and promenade in Douglas.

Features: 33 rooms • restaurant • bar

Accommodation: En suite rooms with jacuzzi bath, television, hairdryer and tea & coffee making facilities.

Our opinion: A delightful hotel offering excellent service and facilities with the personal touch.



Mount Murray

Location: This 4 star hotel is set in beautiful countryside yet only a 10 minute drive to Douglas.

Features: 100 rooms • restaurants and bars • health and leisure club • championship golf course

Accommodation: En suite rooms with television, telephone and tea & coffee making facilities.

Our opinion: Exceptional leisure facilities.



Palace Hotel & Casino

Location: This 4 star hotel is on the promenade with fantastic views across Douglas Bay.

Features: 136 rooms • restaurants and bars • casino • leisure club

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Our opinion: A modern, sophisticated hotel with a host of leisure facilities in an ideal location.

		01 Nov 11	01 Jan 12	01 Mar 12	01 Apr 12	01 May 12	01 Jun 12	01 Jul 12	01 Sep 12	01 Oct 12	01 Nov 2012
		31 Dec 11	29 Feb 12	31 Mar 12	30 Apr 12	31 May 12	30 Jun 12	31 Aug 12	30 Sep 12	31 Oct 12	20 Dec 12
Edelweiss	2 nights from	119	123	123	160	164	167	180	177	123	123
	3 nights from	119	123	123	160	197	201	213	210	123	123
	4 nights from	148	154	154	190	197	234	247	210	154	154
Ascot	2 nights from	134	140	140	177	193	193	206	206	140	140
	3 nights from	134	140	140	177	240	240	253	253	140	140
	4 nights from	170	179	179	215	287	287	300	300	179	179

Prices are per person based on 2 adults and a car on the ferry from Liverpool or Heysham

Please ask for prices for other hotels and alternative durations

		01 Nov 11	01 Jan 12	01 Mar 12	01 Apr 12	01 May 12	01 Jun 12	01 Jul 12	01 Sep 12	01 Oct 12	01 Nov 2012
		31 Dec 11	29 Feb 12	31 Mar 12	30 Apr 12	31 May 12	30 Jun 12	31 Aug 12	30 Sep 12	31 Oct 12	20 Dec 12
Mount Murray	2 nights from	145	146	146	183	207	207	219	219	146	146
	3 nights from	186	188	188	224	260	260	273	273	188	188
	4 nights from	186	188	188	224	314	314	327	327	188	188
Palace	2 nights from	169	170	170	219	219	226	239	239	170	170
	3 nights from	169	170	170	219	219	289	302	302	170	170
	4 nights from	222	224	224	278	278	352	365	365	224	224

Prices are per person based on 2 adults and a car on the ferry from Liverpool or Heysham

Please ask for prices for other hotels and alternative durations

For the **best possible price** book online at www.iombreaks.co.uk or call **08444 937 937**



Palace Hotel & Casino

Location: On the promenade with fantastic views across Douglas Bay.

Features: 136 rooms • 'Atlantis' à la carte restaurant within the hotel's casino • Paragon bar & restaurant • Ace's bar • "Colours" promenade bar • casino (photo id required & over 18s only) • slot machine lounge and bingo hall • leisure club with indoor swimming pool, jacuzzi, sauna and fully equipped gym • lift • parking

Accommodation: En suite rooms with television, telephone, hairdryer and tea & coffee making facilities.

Upgrade to: sea-facing room £9 • deluxe sea-facing £11.50 • king suite £29

Single traveller: no single rooms • sole occupancy £29



Sea-facing room

Hol no 20040 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov -31 Dec 11*	149	149	203	257	309	363	417
01 Jan -31 Mar 12	149	149	203	257	309	365	419
01 Apr -31 May 12	175	175	233	293	353	413	473
01 Jun -30 Sep 12	179	245	307	307	369	435	497
01 Oct -20 Dec 12	149	149	203	257	309	365	419



AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.



Sefton

Location: In central Douglas overlooking the bay.

Features: 96 rooms • award winning Gallery Restaurant (à la carte) and Sir Norman's Bar offering lunch, dinner and afternoon tea • coffee lounge • atrium water garden • library with internet access • resident pianist on Friday and Saturday evenings • health and leisure club with indoor pool and gym • free bicycle hire • lift • parking

Accommodation: En suite rooms with television, telephone, tea & coffee making facilities, fridge, safe, iron and 24 hour room service.

Upgrade to: atrium room £6 • sea-facing £6 • atrium deluxe £11.50 • sea-facing deluxe £11.50 • family rooms and suites on request



Sea-facing room

Hol no 20030 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov -31 Dec 11*	175	243	309	377	443	509	577
01 Jan -31 Mar 12	177	243	309	377	445	509	577
01 Apr -31 May 12	193	259	329	399	467	535	605
01 Jun -30 Sep 12	197	269	339	409	479	553	623
01 Oct -20 Dec 12	179	249	317	387	455	523	593

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Douglas - Hotel grade ★★★★★

Single traveller: no single rooms • sole occupancy £42.50 • sole occupancy atrium/sea-facing room £54

Meals: Breakfast. Dinner can be booked and paid locally from £15 (2 courses in Sir Norman's).

Children: 0-1 free by sea or from £49 by air. 2-15 travel and stay free by sea, except 01 Apr-30 Sep when £39, or from £95 by air, including breakfast.

Our opinion: A relaxing hotel with excellent service.

Special offers

Weekend reduction: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 receive a £13 per person per night reduction (Fri, Sat and Sun nights only). *Deduct from prices.*



8 **return private taxi transfers to Douglas for only £44 • take your own car by sea from £30 • car hire from £16 per day**



Claremont

Location: Boasting a premium location with amazing views across Douglas Bay.

Features: 56 rooms • Coast Bar and Brasserie offers an excellent modern fusion menu with a special focus on the island's seafood and a distinctive Asian twist • relaxing lounge area • lift

Accommodation: En suite platinum rooms with television, hairdryer, tea & coffee making facilities, safe, 24 hour room service and free wireless broadband internet.

Upgrade to: executive £15, luxury sea view room £35

Single traveller: no single rooms
• platinum sole occupancy £29

Meals: Breakfast. Dinner can be booked and paid locally from £25 (two course a la carte).



Platinum sea view room



Douglas - Hotel grade ★★★★★

Children: 0-1 free by sea or from £49 by air. 2-15 travel free by sea, except 01 Apr-30 Sep when £39, or from £95 by air, plus £7.50 per night including breakfast.

Our opinion: A modern contemporary boutique style hotel.

Special offers

FREE Sunday night: Stay 3 nights arriving on a Friday and receive Sunday night free, including breakfast. *Deduct from prices.*

FREE night: Stay 4 nights and receive 1 extra night free, including breakfast. *Prices shown reflect the free nights.*

FREE upgrade to sea view room: If you book by 31 Mar 12. Subject to availability at time of booking.

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.



Mount Murray

Location: Set in 200 acres of beautiful Manx countryside yet only a 10 minute drive to Douglas.

Features: 100 rooms • restaurants and bars
• health and leisure club • 18 hole championship golf course with club house, driving range and restaurant • squash • gym • indoor swimming pool
• hair & beauty salon • lift • parking

Accommodation: En suite rooms with television, telephone and tea & coffee making facilities.

Upgrade to: king size room £8 • 4 poster room from £24

Single traveller: sole occupancy from £27.50

Meals: Breakfast. Dinner available locally from £25

Children: 0-1 free by sea or from £49 by air. 2-11 travel free by sea except 01 Apr-30 Sep when £39 or from £95 by air, plus £29 per night including breakfast.



Santon - Hotel grade ★★★★★

Our opinion: Exceptional leisure facilities.

Children 15 years and under may only use the leisure facilities between 8am-12pm Sat and Sun.

Special offers

FREE night: stay 3 nights arriving on a Friday and receive Sunday night free OR stay 3 nights arriving on a Sunday and receive Tuesday night free. *Deduct from prices.*

01 May-30 Sep 12 stay 4 and receive 1 extra night free, including breakfast. **01 Nov 11-30 Apr & 01 Oct-20 Dec 12** stay 3 and receive 1 extra free, including breakfast. *Prices shown reflect this offer.*

FREE transfers: from airport or port (subject to availability at time of booking).

Reduced green fees for hotel guests



King size room

Hol no 20050	SEA from Liverpool or Heysham						
No of nights	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	125	167	167	207	249	289	333
01 Jan - 31 Mar 12	127	167	167	209	249	293	333
01 Apr - 30 Apr 12	139	179	179	219	263	305	345
01 May - 30 Sep 12	163	215	269	269	323	377	429
01 Oct - 20 Dec 12	127	167	167	209	249	293	333

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!



Empress

Location: Commanding a prime position on the Victorian promenade overlooking Douglas Bay.

Features: 102 rooms • Asian buffet restaurant • piano bar • spacious lounge • conservatory restaurant offering a la carte and fantastic views across the bay • indoor swimming pool • sauna and steam rooms • lift

Accommodation: En suite rooms with television, telephone, hairdryer and tea & coffee making facilities.

Upgrade to: executive seafaring room £11.50

Single traveller: single room £16
• sole occupancy on request

Meals: Breakfast. Dinner can be booked and paid locally from £15.95 (European and Asian buffet) or from £25 (English a la carte).

Douglas - Hotel grade ★★★

Children: 0-1 free by sea or from £49 by air. 2-11 one child travels free by sea, except 01 Apr-30 Sep when £39, or from £95 by air, room only.

Our opinion: A smart hotel with relaxed surroundings.

Special offers

FREE Sunday night: Stay 4 nights arriving on a Thursday and receive Sunday night free, including breakfast. *Deduct from prices.*

FREE nights: Stay 6 nights and receive 1 extra night free, including breakfast. *Prices shown reflect this offer.*



Hol no 20025	SEA from Liverpool or Heysham							
	No of nights	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	125	167	207	249	289	289	333	
01 Jan - 31 Mar 12	127	167	209	249	293	293	333	
01 Apr - 30 Apr 12	139	179	219	263	305	305	345	
01 May - 30 Sep 12	159	209	263	315	367	367	419	
01 Oct - 20 Dec 12	127	167	209	249	293	293	333	

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.



Ascot

Location: Only a stone's throw from the beach and the promenade in a quiet, residential area.

Features: 33 rooms • Mackay's restaurant offering traditional Manx cuisine and dishes from around the world • bar • lift

Accommodation: En suite rooms with jacuzzi bath, satellite television, telephone, hairdryer and tea & coffee making facilities.

Upgrade to: superior room £7 • family suite £7

Single traveller: no single rooms
• sole occupancy £29

Meals: Breakfast. Dinner can be booked and paid locally from £14 (two courses).

Children: Rates available on request.

Douglas - Hotel grade ★★★

Our opinion: This delightful hotel offers excellent service and facilities with the personal touch and a very friendly welcome.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free.

01 May-30 Sep 12 stay 4 nights and receive 1 extra night free.

Prices shown reflect the free nights. Offer applies when 2 adults share a room.



Superior room



Hol no 20020	SEA from Liverpool or Heysham							
	No of nights	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	113	113	149	187	223	259	295	
01 Jan - 31 Mar 12	119	119	159	197	235	275	313	
01 Apr - 30 Apr 12	133	133	169	209	247	287	325	
01 May - 30 Sep 12	149	195	243	243	289	337	383	
01 Oct - 20 Dec 12	119	119	159	197	235	275	313	

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

10 return private taxi transfers to Douglas for only £44 • take your own car by sea from £30 • car hire from £16 per day



Welbeck

Location: Just off the Central Promenade, steps away from Douglas Bay, the casino and a short walk to the centre of Douglas.

Features: 27 rooms • conservatory restaurant offering a wide range of meals • cocktail bar • gym • steam cabin • internet access • lift

Accommodation: En suite rooms with television, telephone, hairdryer, tea & coffee making facilities, iron and trouser press.

Upgrade to: executive room £4.50 except Jun-Aug £2.50 • deluxe room £9 except Jun-Aug £4.50

Single traveller: no single rooms • sole occupancy £18.50

Meals: Breakfast. Dinner can be booked and paid locally from £17.50 (two courses).

Douglas - Hotel grade ★★★

Children: Rates available on request.

Our opinion: This friendly, family run hotel has the style and elegance of a Victorian building with all the modern facilities expected of a good quality property.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01-31 May & 01-30 Sep 12 for every 3 nights stayed receive 1 extra night free, including breakfast.

01 Jun-31 Aug 12 for every 6 nights stayed receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.



Hol no 20015 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	125	125	167	207	249	289	333
01 Jan - 31 Mar 12	127	127	167	209	249	293	333
01 Apr - 30 Apr 12	139	139	179	219	263	305	345
01 May - 31 May 12	139	179	179	219	263	305	305
01 Jun - 31 Aug 12	149	195	243	289	337	337	383
01 Sep - 30 Sep 12	139	179	179	219	263	305	305
01 Oct - 20 Dec 12	127	127	167	209	249	293	333

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.



Chesterhouse

Location: Offers beautiful sea views across Douglas Bay, yet only a stone's throw away from the town centre, with a great location for all amenities.

Features: 67 rooms • Shiraz Restaurant • residents lounge bar • Amber lounge cocktail bar & dining room (weekends only) • lift

Accommodation: En suite rooms with television, telephone and tea & coffee making facilities.

Upgrade to: executive seafaring room £10.50

Single traveller: no single rooms • sole occupancy £20.50

Meals: Breakfast. Dinner can be booked and paid locally from £15 (buffet).

Children: 0-1 free by sea or from £49 by air. 2-15 travel free by sea, except 01 Apr-30 Sep

Douglas - Hotel grade ★★★

when £39, or from £95 by air, plus £7.50 per night including breakfast.

Our opinion: The hotel's welcoming atmosphere sets the tone for a relaxing stay in a great location.

Special offers

FREE nights: 01 Apr-31 Oct 12 stay 4 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.

FREE Sunday night: Stay 3 nights arriving on a Friday and receive Sunday night free.

Deduct from prices.

FREE upgrade to executive seafaring room: If you book by 31 Mar 12. Subject to availability at time of booking.



Hol no 20172 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Apr - 30 Sep 12	153	203	253	253	299	349	399
01 Oct - 31 Oct 12	139	189	239	239	289	339	389

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!



Acacia Boutique Hotel

Location: On the Queen's Promenade, enjoying uninterrupted views of Douglas Bay, yet only a short walk from the town centre.

Features: 12 rooms • Manila Café & Restaurant with daytime café style menu and Asian fusion cuisine in the evening • bar • WiFi access

Accommodation: En suite rooms with flat screen television, hairdryer, tea & coffee making facilities and room service.

Upgrade to: seafacing suite £9

Single traveller: no single rooms • sole occupancy £38.50 except May-Sep when £47

Meals: Breakfast. Dinner can be booked and paid locally from £15 (2 courses in Manila Café & Restaurant).



Standard room



Acacia suite

Douglas - Awaiting grade

Children: 0-1 free by sea or from £49 by air. 2-15 travel free by sea except 01 Apr-30 Sep when £39 or from £95 by air, plus £6 per night including breakfast.

Our opinion: A unique 3 star style hotel which incorporates old Victorian charm and up to date modern contemporary living.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01 May-30 Sep 12 stay 4 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.

Hol no 20096 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	119	119	159	199	237	277	315
01 Jan - 31 Mar 12	119	119	159	199	239	277	317
01 Apr - 30 Apr 12	133	133	173	209	249	289	329
01 May - 30 Sep 12	149	199	247	247	295	345	393
01 Oct - 20 Dec 12	119	119	159	199	239	277	317

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.

12 return private taxi transfers to Douglas for only £44 • take your own car by sea from £30 • car hire from £16 per day



Rutland

Douglas - Hotel grade ★★★

Location: Overlooking Douglas Bay, the Rutland is situated on the Queen's Promenade in Douglas and is a short walk from the town centre.

Features: 64 rooms • Restaurant 21 offers a menu inspired by local cuisine and offers views of Douglas Bay • bar and lounge

Accommodation: En suite rooms with television, tea & coffee making facilities, hairdryer, telephone and broadband internet connection.

Upgrade to: executive seafacing room £10.50

Single traveller: single occupancy £21

Meals: Breakfast. Dinner can be booked and paid locally from £15 (buffet).

Children: 0-1 free by sea or from £49 by air. 2-15 travel free by sea except 01 Apr-30 Sep

when £39 or from £95 by air, plus £7.50 per night including breakfast.

Our opinion: The Rutland offers comfort, style and quality with commanding views across the bay.

Special offers

FREE nights: 01 Apr-31 Oct 12 stay 4 nights and receive 1 extra night free, including breakfast. *Prices shown reflect the free nights.*

FREE Sunday night: Stay 3 nights arriving on a Friday and receive Sunday night free. *Deduct from prices.*

FREE upgrade to executive seafacing room: If you book by 31 Mar 12. Subject to availability at time of booking.



Standard room



Hol no 20035 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Apr - 30 Sep 12	153	203	253	253	299	349	399
01 Oct - 31 Oct 12	139	189	239	239	289	339	389

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!



Port St Mary

Hydro

Location: The Hydro is situated on the Queen's Promenade in an excellent position overlooking the bay and is a long established family run hotel.

Features: 55 rooms • bistro • residents bar • lounge • restaurant • entertainment April to October • lift

Accommodation: En suite rooms with television, telephone and tea & coffee making facilities.

Upgrade to: sea-facing room £2

Single traveller: single room £9.50 except May-Sep when £12 • sole occupancy on request

Meals: Breakfast. Dinner available locally from £11.95

Douglas - Hotel grade ★★★

Children: 0-1 free by sea or from £49 by air. 2-15 pay 50% of adult price by sea or 60% by air.

Our opinion: Good food and a warm welcome are assured at this popular hotel.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 4 nights and receive 1 extra night free, including breakfast.

FREE upgrade to sea-facing room: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12.

Prices shown reflect the free nights.

Aaron House

Location: Overlooking Chapel Bay with its stunning view and picturesque harbour.

Features: 8 rooms • morning room overlooking the bay • breakfast room

Accommodation: Sea-facing rooms are en suite, other rooms have their own private bathroom with a key for exclusive use and are beautifully decorated in authentic Victorian style with tea & coffee making facilities.

Upgrade to: sea-facing room £9.

Single traveller: no single rooms

• sole occupancy on request

Meals: Breakfast.

Children: This guest house does not accept children.

Port St Mary - Guest accommodation ★★★★★

Our opinion: Step back in time and experience the delights of this Victorian style guest house, offering a high standard of home made food.

Special offers

FREE nights: 01 Nov 11-31 Mar & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01-30 Apr 12 stay 3 nights and receive 1 extra night free, including breakfast.

01 May-31 Jul & 01-30 Sep 12 stay 5 nights and receive 1 extra night free, including breakfast.

01-31 Aug 12 stay 5 nights and receive 2 extra nights free, including breakfast.

Prices shown reflect the free nights.



Sea-facing room

Hol no 20096 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov -31 Dec 11*	99	129	157	157	187	215	245
01 Jan -31 Mar 12	99	129	159	159	187	217	245
01 Apr -30 Apr 12	115	145	175	175	205	235	265
01 May-30 Sep 12	129	167	205	239	279	317	353
01 Oct -20 Dec 12	103	133	163	163	193	223	253

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.



Hol no 20045 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov -31 Dec 11*	113	113	149	187	223	259	295
01 Jan -31 Mar 12	115	115	149	187	223	259	295
01 Apr -30 Apr 12	127	163	163	199	235	269	307
01 May -31 Jul 12	135	175	213	213	253	293	333
01 Aug -31 Aug 12	135	175	213	253	253	293	293
01 Sep -30 Sep 12	135	175	213	253	253	293	333
01 Oct -20 Dec 12	115	115	149	187	223	259	295

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!



Derbyhaven

Glen Helen

Location: In one of the most picturesque and stunning settings on the island, in the heart of the Manx countryside, providing modern accommodation.

Features: 17 rooms • modern contemporary bar offering a la carte menu • function room • patio and conservatory

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Upgrade to: suite £5.25

Single traveller: no single room supplement

• sole occupancy £11.50

Glen Helen - Guest accommodation ★★★★★

Meals: Breakfast. Dinner can be booked and paid locally from £11.50

Children: 0-1 free by sea or from £49 by air. 2-15 pay 50% of adult price by sea or 60% by air.

Our opinion: One of the last remaining country inns which is both contemporary and stylish and offers excellent food.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01 May-30 Sep 12 stay 4 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.



Hol no 20198 No of nights	SEA from Liverpool or Heysham							
	2	3	4	5	6	7	8	
01 Nov - 31 Dec 11*	123	123	165	205	247	287	329	
01 Jan - 31 Mar 12	125	125	165	207	247	289	329	
01 Apr - 30 Apr 12	137	137	177	219	259	299	339	
01 May - 30 Sep 12	145	189	233	233	277	323	367	
01 Oct - 20 Dec 12	125	125	165	207	247	289	329	

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.

Rossllyn

Location: A contemporary, modern guest house situated just off Central Promenade and within an easy stroll of the beach.

Features: 12 rooms • dining room offering three course evening meals • comfortable lounge bar offering bar meals • internet facilities

Accommodation: En suite non-smoking rooms with television, telephone, hairdryer and tea & coffee making facilities.

Single traveller: no single room supplement

• sole occupancy £11.50, except Oct-Apr when £9

Meals: Breakfast. Dinner available locally from £14 (2 courses) or £17 (3 courses).

Children: 0-1 free by sea or from £49 by air.

2-15 pay 50% of adult price by sea or 60% by air.

Douglas - Guest accommodation ★★★★★

Our opinion: A tastefully refurbished family run guest house offering excellent home cooked food and a warm welcome.

Special offers

FREE nights: 01 Nov 11-31 Mar & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01 Apr-31 May 12 stay 4 nights and receive 1 extra night free, including breakfast.

01 Jun-30 Sep 12 stay 6 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights. Offers valid for 2 adults sharing.



Hol no 20185 No of nights	SEA from Liverpool or Heysham							
	2	3	4	5	6	7	8	
01 Nov - 31 Dec 11*	105	105	135	167	199	229	259	
01 Jan - 31 Mar 12	107	107	139	173	205	239	269	
01 Apr - 30 Apr 12	119	153	185	185	217	249	283	
01 May - 31 May 12	133	169	209	209	247	287	325	
01 Jun - 30 Sep 12	133	169	209	247	287	287	325	
01 Oct - 20 Dec 12	107	107	139	173	205	239	269	

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

14 **return private taxi transfers to Douglas for only £44 • take your own car by sea from £30 • car hire from £16 per day**



Ramsey

Edelweiss

Location: Enjoying a peaceful location on Queen's Promenade, a stone's throw from Douglas Bay.

Features: 18 rooms • breakfast room • coffee shop/gift shop serving homemade cakes and light snacks • cosy lounge • complimentary WiFi • lift

Accommodation: En suite rooms with flat screen television/DVD, hairdryer, WiFi and tea & coffee making facilities.

Single traveller: single room £11.50
• sole occupancy on request

Meals: Breakfast. A selection of restaurants are within walking distance.

Children: 0-1 free by sea or from £49 by air.
2-15 travel free by sea, except 01 Apr-30 Sep



Hol no 20164 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	99	99	129	157	187	215	245
01 Jan - 31 Mar 12	103	103	133	163	193	223	253
01 Apr - 30 Apr 12	115	115	145	175	205	235	265
01 May - 31 May 12	119	153	153	185	217	249	283
01 Jun - 31 Aug 12	123	157	189	189	223	257	289
01 Sep - 30 Sep 12	119	153	153	185	217	249	283
01 Oct - 20 Dec 12	103	103	133	163	193	223	253

Douglas - Guest accommodation ★★★

when £39, or from £95 by air, plus £19.50 per night, including breakfast.

Our opinion: One of our most popular small and friendly properties.

Special offers

FREE nights: 01 Nov 11-30 Apr & 01 Oct-20 Dec 12 stay 2 nights and receive 1 extra night free, including breakfast.

01-31 May & 01-30 Sep 12 stay 3 nights and receive 1 extra night free, including breakfast.

01 Jun-31 Aug 12 stay 4 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.

Caledonia

Location: On the Queen's Promenade, ideally positioned at the quieter end of the seafront.

Features: 20 rooms • restaurant serving both English and Chinese menus • bar • lift

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Upgrade to: sea-facing room £3

Single traveller: no single rooms
• sole occupancy £9.50

Meals: Breakfast. Dinner can be booked and paid locally from £15 (English menu) or from £11.95 (Chinese buffet, Wednesdays only).

Children: 0-1 free by sea or £49 by air.

2-15 pay 50% of adult price by sea or 60% by air.

Douglas - Guest accommodation ★★★

Our opinion: Upgrade to a sea-facing room as they command excellent views over the bay.

Special offers

FREE nights: 01 Nov 11-28 Feb & 01 Nov-20 Dec 12 stay 3 nights and receive 1 extra night free, including breakfast.

01 Mar-31 May & 01-31 Oct 12 stay 4 nights and receive 1 extra night free, including breakfast.

01 Jun-30 Sep 12 stay 6 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.



Hol no 20164 No of nights	SEA from Liverpool or Heysham						
	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	99	129	129	157	187	215	245
01 Jan - 29 Feb 12	99	129	129	159	187	217	245
01 Mar - 31 Mar 12	99	129	159	159	187	217	245
01 Apr - 31 May 12	113	139	169	169	199	229	257
01 Jun - 30 Sep 12	119	153	185	217	249	249	283
01 Oct - 31 Oct 12	99	129	159	159	187	217	245
01 Nov - 20 Dec 12	99	129	129	159	187	217	245

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.

For the **best possible price** book online at www.iombreaks.co.uk or call **08444 937 937**



Niarbyl

Blossoms

Location: A small, family run non-smoking guest house situated in the centre of the promenade with panoramic views over the bay.

Features: 6 rooms • breakfast room
• lounge • patio garden overlooking the bay

Accommodation: En suite rooms with television, hairdryer and tea & coffee making facilities.

Single traveller: no single rooms
• sole occupancy £9.50

Meals: Breakfast. There are a selection of restaurants within walking distance.

Douglas - Guest accommodation ★★★

Children: 0-1 free by sea or from £49 by air.
2-15 pay 50% of adult price by sea or 60% by air.

Our opinion: This little guest house is a gem in the crown of the Douglas seafront with friendly hosts and a perfect location.

Special offers

FREE nights: 12-30 Apr & 01-16 Oct 12 stay 6 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.

Adelphi

Location: The Adelphi offers comfortable accommodation in a convenient location.

Features: 11 rooms • breakfast room
• internet room

Accommodation: En suite rooms with television, hairdryer, tea & coffee making facilities, safe, room service and WiFi access.

Single traveller: single room £3.50 • sole occupancy on request

Meals: Breakfast. There are a selection of restaurants within walking distance.

Douglas - Guest accommodation ★★★

Children: 0-1 free by sea or from £49 by air.
2-15 pay 50% of adult price by sea or 60% by air.

Our opinion: A friendly welcome and you're only a short walk down the hill to the promenade.

Special offers

FREE nights: Stay 4 nights and receive 1 extra night free, including breakfast.

Prices shown reflect the free nights.



Hol no 20000	SEA from Liverpool or Heysham						
No of nights	2	3	4	5	6	7	8
12 Apr - 30 Apr 12	109	139	165	193	219	219	249
01 May - 30 Sep 12	113	139	169	199	229	257	287
01 Oct - 16 Oct 12	99	127	153	179	209	209	237

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!



Hol no 20110	SEA from Liverpool or Heysham						
No of nights	2	3	4	5	6	7	8
01 Nov - 31 Dec 11*	107	139	169	169	205	237	269
01 Jan - 31 Mar 12	107	139	173	173	205	239	269
01 Apr - 30 Apr 12	119	153	185	185	217	249	283
01 May - 30 Sep 12	123	157	189	189	223	257	289
01 Oct - 20 Dec 12	107	139	173	173	205	239	269

AIR travel - to give you the **best price** we use the most competitive airfare available at the time of booking. As a guide simply add the AIR supplement below to the sea price shown

Belfast	£59	Jersey	£79
Birmingham	£89	Leeds	£75
Blackpool	£29	Liverpool	£59
Bristol	£65	London City	£129
Edinburgh	£79	Luton	£79
Gatwick	£75	Manchester	£65
Glasgow	£85	Newcastle	£69
Gloucester	£109	Southampton	£85

Accommodation only and extended stays available - call for the best prices!

Prices and supplements are in £s per person based on two adults sharing. Supplements are per person per night. *Christmas and New Year available on request.

16 return private taxi transfers to Douglas for only £44 • take your own car by sea from £30 • car hire from £16 per day

Self-catering



Groudle Glen

Location: Just a five minute drive north of Douglas these cottages are located in an idyllic spot tucked away in one of the most beautiful glens on the island.

Features: garden • outdoor play area
• direct access to the beach

Accommodation: These cottages have a well-equipped kitchen including a washer/dryer, microwave and breakfast table. There is a spacious lounge/dining room with extremely comfortable leather furniture, television and DVD player operated by satellite ensuring a good reception at all times. The newly fitted bathroom has a separate shower cubicle with power shower and there is a further separate cloakroom (towels not included).



Onchan - Self-catering grade ★★★

No pets are allowed. Parking space per cottage.

Two bedroom cottage: one double, one twin room (max 4 adults or 2 adults & 2 children).

Three bedroom beach cottage: one double, one twin room and a smaller bedroom with bunks for children only (max 4 adults or 4 adults & 2 children).

Our opinion: What you won't find here are shops, bars, crazy golf or amusements, just peace and quiet!

Special offers

The grid below shows prices for a variety of durations for the three bedroom cottage. Two bedroom cottage prices are available on request.

Groudle Glen

Hol no 20092	Three bed cottage prices by sea based on 4 adults sharing						
Apartment type	3	4	5	6	7	8	
01 Nov -31 Dec 11*	119	145	171	197	222	248	
01 Jan -30 May 12	121	146	172	198	224	249	
31 May -25 May 12	141	169	198	226	255	283	
26 May - 15 Jul 12	153	186	218	251	283	316	
16 Jul - 31 Aug 12	165	202	238	275	312	348	
01 Sep - 30 Sep 12	157	191	225	259	293	327	
01 Oct - 20 Dec 12	121	146	172	198	224	249	

Air travel - In order to give you the **best price** we use the most competitive airfare available at the time of booking.

As a guide **simply add the regional AIR supplement below to the sea price shown...**

Prices start from...					
Belfast	£59	Gatwick	£75	London City	£129
Birmingham	£89	Glasgow	£85	Luton	£79
Blackpool	£29	Gloucester	£109	Manchester	£65
Bristol	£65	Jersey	£79	Newcastle	£69
Edinburgh	£79	Leeds	£75	Southampton	£85
		Liverpool	£59		

Prices are in £s per person by sea from Liverpool or Heysham. Children 0-1 free by sea or from £49 by air. 2-11 pay travel free by sea except 01 Apr-30 Sep when £39 or from £95 by air. The very nature of self-catering apartments is that they are completely flexible. We have based our prices on the maximum adult occupancy of the apartment, if this does not fit with the size of your party please ask for prices. *Christmas and New Year available on request.



Cherry Orchard

Location: Situated in Port Erin these fully equipped self-catering apartments are perfect for families or groups.

Features: Chequers bar offering bar meals and snacks • leisure complex with indoor pool, sauna, jacuzzi and gym

Accommodation: All apartments have a well equipped kitchen, comfortable lounge, bathroom (with bath and shower), direct dial telephone and satellite television.

Cherry Orchard

Hol no 20070	Two bed apt prices by sea based Apartment type on 6 adults sharing						
No of nights	3	4	5	6	7	8	
01 Nov -31 Dec 11*	80	93	106	118	131	144	
01 Jan -31 Mar 12	77	88	99	110	121	132	
01 Apr -25 May 12	98	113	127	141	156	170	
26 May - 20 Jul 12	106	123	140	157	173	190	
21 Jul - 31 Aug 12	118	138	159	180	200	221	
01 Sep -30 Sep 12	103	119	135	151	167	183	
01 Oct -03 Nov 12	91	107	123	139	155	171	
04 Nov - 20 Dec 12	77	88	99	110	121	132	

Port Erin - Self-catering grade ★★★

One bedroom: one double/twin bedroom with a double sofa bed in the lounge (max 4 adults or 2 adults & 2 children).

Two bedroom: one double, one twin bedroom and a double sofa bed in the lounge (max 6 adults or 4 adults & 2 children).

Our opinion: Great facilities within the complex, something for everyone.

Special offers

The grid below shows prices for a variety of durations for the two bedroom apartment. One bedroom apartment prices are available on request.





Druidale

Air travel

One of the best things about the Isle of Man is just how easy it is to get there. We are able to offer flights from 17 regional airports which means that no matter where you live a direct flight is not far away.

Regional departures

We work closely with all the major airlines to be able to offer flights from a variety of regional airports thus ensuring you have maximum choice at the best possible value. However, as fares often fluctuate we **promise to give you the best price available at the time of booking.**

Low cost airlines

We can also book your low cost airline for you and are able to offer flights with airlines such as flybe, Manx2 and Eastern Airways. Great for you because it means you can take advantage of the best rates available at the time of booking, but also because it gives you PEACE OF MIND, as you will also benefit from the security of knowing that your money is safe under our ATOL protection.



Fly to the Isle of Man from...

- | | |
|----------------|------------------|
| Belfast (1) | Jersey (10) |
| Birmingham (2) | Leeds (11) |
| Blackpool (3) | Liverpool (12) |
| Bristol (4) | London City (13) |
| Edinburgh (5) | Luton (14) |
| Gatwick (6) | Manchester (15) |
| Glasgow (7) | Newcastle (16) |
| Gloucester (8) | Southampton (17) |
| Guernsey (9) | |





Sea travel

Travelling by sea offers a fast and great value way to get to your destination. It also gives you complete freedom. You can take your own car, or board on foot and pick up a hire car when you get there.

You can travel from Liverpool or Heysham on the high speed sea cat service. Alternatively enjoy a more leisurely cruise on the ferry.

The high speed sea cat service offers a cafeteria and on-board shop whilst the ferry features licensed bars, film shows, games room and lift.

- Bring your own car
- Journey time as little as 2½ hours
- Up to 4 sailings a day from Liverpool or Heysham

Mannanan Premium Club Lounge

For an extra special journey, travel club class, where you can sit comfortably and enjoy steward services with complimentary newspapers and beverages from just £16 extra per adult each way.

What's included:

- Service from a dedicated member of crew.
- Complimentary refreshments on board.
- Complimentary non-alcoholic beverages served throughout your sailing.
- Complimentary newspapers and magazines.
- Access to laptop and mobile phone charging points.
- Pillows and blankets are available on request.

We regret that children under the age of 8 years are not accepted in the Manannan Premium Lounge.

Journey times

Traditional ferry

Liverpool/Heysham

4hrs

Fast ferry

Liverpool/Heysham

2hrs 30 mins

Sailing times are subject to tidal amendments. Occasionally due to weather conditions it is necessary to change or delay sailings. If this situation should arise rest assured everything will be done to minimise disruption to your holiday.

Take your own car from £36 return

Taking your own car gives you the freedom to pack everything you need. It is also ideal for exploring the countryside, beaches and heritage sites during your stay on the Island. It is also great if you are travelling with children when you can pack as much as you like - the kiddies' toys, buckets and spades - not to mention the kitchen sink as well!

Children FREE by sea!

Children aged 0-15 years travel free by sea with Steampacket, valid for travel 01 Nov 11-31 Mar 12 and 01 Oct-20 Dec 12 on all sailings.

Look out for selected hotels where children can travel and stay free.



Car hire

One of the best ways of exploring is with the freedom of a hire car. Take a leisurely pace along the scenic lanes and enjoy the sights and natural beauty that the island has to offer stopping whenever you wish along the way. Pre-booking your car hire guarantees that you will get the vehicle of your choice - and at lower prices than you can book locally.

We arrange car hire with Athol, who operate one of the largest fleets of vehicles in the Isle of Man. The Athol desk is in the airport - a hassle free start to your holiday.

FREE car hire upgrade!

from a Group A (Micro) to a Group C (Megane)
Valid for all bookings made by 31 Mar 12.

Isle of Man car hire

	ATHOL							
	Micra	Micra	Megane	Note	Scenic	June	Qashal	Estate
Group	A	B	C	D	K	F	G	S
Doors	3	5	3	5	5	5	5	5
Seats	4	4	5	5	5	5	5	5
01 Nov 11-30 May 12	16	20	23	25	30	28	33	37
31 May-28 Sep 12	19	22	25	28	34	32	38	43
29 Sep-20 Dec 12	16	20	23	25	30	28	33	37

Rates do not include petrol or Collision Damage Insurance, which is payable locally. Rates for TT Races and Manx Grand Prix are available on request. Supplements apply for car hire 1 to 4 days.

Car hire extras ~ payable locally

Extras	IOM
Collision damage insurance per day, from	£10
Booster seats, per day	FREE
Baby car seats, per day	FREE
Extra drivers, per day	£4.80

Supplements shown are payable locally. For further details and conditions of hire, please refer to page 22.

Holiday agreement

Booking agreement

Your contract is with Premier Holidays Limited, a Member of ABTA.

1. Your holiday contract

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the terms of this contract. A contract will exist as soon as we issue our confirmation invoice. This contract is made on the terms of this booking agreement together with the essential information, which are governed by English Law, and the jurisdiction of the English Courts. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

2. Your financial protection

We provide full financial protection for our package holidays. When you buy an ATOL protected air holiday package from us you will receive a confirmation invoice from us (or via our authorised agent through which you booked) confirming your arrangements and your protection under our Air Travel Organiser's Licence number 2713. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk. The price of our air holiday packages includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. When you buy a package holiday that doesn't include a flight, protection is provided by way of a bond held by ABTA with Amtrust Europe Ltd and Travel & General.

3. ABTA

We are a Member of ABTA, membership number V0762. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with this contract. The arbitration scheme is arranged by ABTA and administered independently. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,500 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within eighteen months of the date of return from holiday. Outside this time limit arbitration under the Scheme may still be available if we agree, but the ABTA Code does not require such agreement. For injury and illness claims, you can request the ABTA Mediation Procedure and we have the option to agree to mediation.

Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com

4. Your holiday price

a) We reserve the right to alter the prices of any of the holidays shown in our brochure. You will be advised of the current price of the holiday that you wish to book before your contract is confirmed.

- b) When you make your booking you must pay a deposit of £75 per person for inclusive holidays or £50 per person for accommodation only. On occasions, higher deposits may be required and you will be advised of any additional deposits relevant to your holiday at the time of booking. The balance of the price of your travel arrangements must be paid at least 10 weeks before your departure date. If the deposit and/or balance is not paid in time, we shall cancel your travel arrangements. If the balance is not paid in time we shall retain your deposit. All monies you pay to the travel agent are held by him on our behalf at all times. If your booking is made for travel during TT Festival Fortnight or the Manx Grand Prix, full payment is due at the time of booking. Changes or cancellation at any time prior to departure will attract 100% cancellation fees. For these events, these conditions supersede any charges detailed elsewhere in this agreement.
- c) For Advance Registrations (which will be clearly detailed on the invoice) where we cannot confirm all components of the booking at the time of issue, we will endeavour to do so as soon as possible. Should we be unable to confirm any components you may opt to accept revised alternatives with any applicable price adjustments or receive an immediate refund of any monies paid.
- d) Changes in transportation costs, including the cost of fuel, dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports and exchange rates mean that the price of your travel arrangements may change after you have booked. However there will be no change within 30 days of your departure.

We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges. You will be charged for the amount over and above that, plus an administration charge of £1.00 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements, you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid, except for any amendment charges.

We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice.

Should the price of your holiday go down due to the changes mentioned above, by more than 2% of your holiday cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

5. If you change your booking

If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, for example your accommodation, we will do our utmost to make these changes but it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking or your travel agent. You will be asked to pay an administration charge of £25 per person, and any further cost we incur in making this alteration. You should be

aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible.

Note: Certain travel arrangements (e.g. some types of airline ticket) may not be changeable after a reservation has been made and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements.

A 'change' is deemed to be a correction or an enhancement to the existing holiday. If you request major alterations to your holiday (this includes, for example, changing dates of travel, substituting destinations or any other changes which significantly alter the original holiday) this will be termed a cancellation and charges, as per clause 6, will apply.

If you alter any arrangements during your holiday (for example, checking-out of the hotel early or returning a hire car early) no refund for unused accommodation or services will be made. Where flights are not used, this is likely to result in all other flights on your itinerary being automatically cancelled by the airlines and we will not be liable for any losses or expenses you incur as a result of this.

6. If you cancel your holiday

a) You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent on your behalf must be received at our offices. Since we incur costs in cancelling your travel arrangements, you will have to pay the applicable cancellation charges up to the maximum shown.

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

b) If one member of the party wishes to cancel, this may mean that the accommodation booked will be underoccupied and will result in the remaining passengers having to pay any applicable supplements to retain the booking e.g. changing a twin room to a single room. The person who cancels will still remain liable to pay cancellation charges as per the scale below.

No of days before departure when we receive your cancellation	Amount of cancellation charges expressed as a percentage of the holiday price (excluding insurance)
More than 70 days	Deposit only
70 – 57 days	30%
56 – 43 days	50%
42 – 29 days	70%
28 – 15 days	90%
14 days or less	100%

Bookings over TT Festival Fortnight or Manx Grand Prix will be subject to 100% charges regardless of the date of cancellation.

c) If you are prevented from taking your holiday you may transfer your booking to someone who could have booked the holiday originally, subject to the approval of all interested suppliers. You must give us reasonable notice before the departure date to enable us to change airline bookings, etc - this normally requires 21 days notice. A transfer fee of £25 per person will be charged plus any additional costs we incur. If you transfer the booking before paying the balance of the price, you will remain liable to pay it (and our transfer fees) if the transferee fails to do so. Some airlines restrict or do not permit the facility to change names on bookings and it may therefore not be possible to transfer your booking. In this case, your booking will be treated as a cancellation and you will be liable to pay cancellation charges as detailed above.

7. If we change or cancel your holiday

It is unlikely that we will have to make any changes to your travel arrangements, but we do plan the arrangements many months in advance. Occasionally, we may have to make changes and we reserve the right to do so at any time. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date.

We also reserve the right in any circumstances to cancel your travel arrangements. For example, if the minimum number of clients required for a particular travel arrangement is not reached, we may have to cancel it. However, we will not cancel your travel arrangements less than 10 weeks before your departure date, except for reasons of force majeure or failure by you to pay the final balance. If we are unable to provide the booked travel arrangements, you can either have a refund of all monies paid or accept an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value). If it is necessary to cancel your travel arrangements, we will pay to you compensation as set out in this clause.

In accordance with EU Regulation 2111/2005 we are required to advise you of the actual carrier operating your flight/connecting flight/transfer. We do this by providing details on your confirmation invoice.

Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same standard.

If we make a major change to your holiday, we will inform you or your travel agent as soon as reasonably possible if there is time before your departure. Examples of "major changes" include changes to your UK or end destination airport, alteration to the times of outward or return flights by more than 12 hours, changes to your resort area or an offer of accommodation of a lower official classification. You will have the choice of either accepting the change of arrangements, accepting an offer of alternative travel arrangements of comparable standard from us if available (we will refund any price difference if the alternative is of a lower value), or cancelling your booked holiday and receiving a full refund of all monies paid. In all cases, except where the major change arises due to reasons of force majeure, we will pay compensation as detailed below:

No of days before departure	Amount per person you will receive in addition to refund of monies paid
More than 70 days	nil
70 - 43 days	£10
42 – 29 days	£20
28 – 15 days	£30
14 – 0 days	£40

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

Force Majeure: This means that we will not pay you compensation if we have to cancel or change your travel arrangements in any way because of unusual or unforeseeable circumstances beyond our control. These can include, for example, war, riot, industrial dispute, terrorist activity and its consequences, natural or nuclear disaster, fire, adverse weather conditions.

8. Travel delays

It is our policy that once you have checked in you are the responsibility of the carrier. In common with many coastal resorts, the destinations in this brochure occasionally suffer from fog and sea mists and ferry crossings can be affected by rough seas. Adverse weather conditions can result in delays, diversions and even cancellation of some services. Transport may also be cancelled due to technical problems or force majeure. Except where this leads to a significant alteration to contracted services, we will not be liable for any loss or expense incurred in such cases, nor obliged to refund any payment for unused accommodation or services at your destination. Where we have a representative present, we will always try to help you to make appropriate arrangements for meals and/or accommodation if your transport is delayed; you will have to pay for any such services. However, if you have purchased holiday insurance, you may find that it will pay certain benefits in the event of delays.

9. Your travel arrangements

When you book your holiday we will give you the best information we have then about your travel dates, time, routing, carrier and aircraft type. However carriers can and do change dates, times and routing at very short notice and we cannot control these changes. When such changes are made, we will do our best to help you make arrangements to minimise inconvenience to you.

If we are notified, in advance, by the airline of schedule changes affecting your itinerary, we will notify you (if there is time to do so before departure). If the timing change is two hours or less, this will be advised to you on your travel documentation when issued. If the schedule change is more than 12 hours, you may choose to cancel your holiday and receive a full refund and, save where the change is for reasons of force majeure, you will have a right to compensation. We cannot accept responsibility if you miss your departure because you check in late.

10. If you have a complaint

Every effort is made to ensure that the accommodation and resort descriptions we use are fair and accurate in order that you can select the best possible holiday to suit your own personal requirements and tastes. However, if you find on arrival that the accommodation reserved for you or the resort area are not to your personal liking, then we will endeavour to arrange a suitable alternative. Naturally, this will be subject to availability and any extra cost will have to be paid by you at the time of your request to change. Please note, this may be in addition to any cancellation fees levied by the original accommodation booked, and subject to any applicable administration fees.

If you are dissatisfied with any aspect of your holiday, please inform the relevant supplier (e.g. your hotelier) immediately who will endeavour to put things right. If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to our Customer Services Department giving your booking reference and all other relevant information. Please keep your letter concise and to the point. This will assist us to quickly identify your concerns and speed up our response to you.

It is strongly recommended that you communicate any complaint to the supplier of the services in question as well as to our Head Office in the UK without delay.

If you fail to follow this simple procedure we will have been deprived of the opportunity to investigate and rectify your complaint whilst you were in resort and this may affect your rights under this contract.

11. Our liability to you

We accept responsibility for the proper performance of the services we have contracted to provide and if they are not provided to a reasonable standard (in compliance with local authority minimum standards) due to the fault of our employees, agents or suppliers, we will pay you appropriate compensation, if this has affected the enjoyment of your travel arrangements. However we will not be liable where any failure in the performance of the contract is due to: you; or a third party unconnected with the provision of the travel arrangements and where the failure is unforeseeable or unavoidable; or unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or an event which we or our suppliers, even with all due care, could not foresee or forestall.

Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of twice the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner to:

- The contractual terms of the companies that provide the transportation for your travel arrangements. These terms are incorporated into this contract; and
- Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation that you can claim for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of compensation contained in these or any conventions.

You can ask for copies of the transport companies' contractual terms, or the international conventions, from our offices at Premier Holidays Ltd, Westbrook, Milton Road, Cambridge, CB4 1YG.

Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in clause 7. If any payments to you are due from us, any payment made to you by the airline will be deducted from this amount. If your airline does not comply with these rules you should complain to the Air Transport Users' Council on 020 7240 6061 www.auc.org.uk

12. Prompt assistance in resort

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to a third party unconnected with the provision of the services, or as a result of failures due to unusual and unforeseeable circumstances beyond our control, the

consequences of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall, and you suffer an injury or other material loss, we will offer you such prompt assistance as is reasonable in the circumstances.

13. Travel Identification

It is your responsibility to ensure that you carry the required passports, visas or travel identification for your destination. British citizens do not require passports to travel to the Isle of Man, although all airlines require that you produce valid photo identification at check in and they will refuse boarding if you do not do so. Documentation requirements do vary from one airline to another, but the most commonly accepted forms are a valid passport, photo driving licence or citizen card. The names shown on your confirmation must match your passports.

We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements and we will not be liable for any costs incurred or for any changes to arrangements or loss for cancellation.

14. Excursions

Excursions or other tours that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us. For any excursion or other tour that you book, your contract will be with the operator of the excursion or tour and not with us. We are not responsible for the provision of the excursion or tour or for anything that happens during the course of its provision by the operator.

15. Insurance

It is advisable to take out an insurance policy at the time of booking as you are at risk as soon as your deposit is paid to us. If you fail to make appropriate insurance arrangements in a timely manner, we will not be liable for any losses or expenses which you may incur for claims which might normally have been covered by insurance in respect of circumstances for which we are not responsible. Where you take our insurance, the premium must be paid at the time of booking and is not refundable under any circumstances.

Essential information

Brochure accuracy

Every care has been taken to try and ensure that all information detailed in this brochure was accurate at the time it went to print. However, due to circumstances beyond our control some details may change. It is possible that an advertised facility may be withdrawn or temporarily unavailable according to season, or due to weather conditions, lack of demand, a private function, for maintenance, renovation etc. For example, swimming pools are sometimes emptied, lifts serviced, air-conditioning restricted, local amenities such as water, electricity and waste disposal facilities may be limited by Local Government Authorities. Even a beach and its facilities can be affected by bad weather and stormy conditions may result in debris being washed ashore at certain times of the year. We will advise you of any significant changes to facilities at the time of booking or as soon as practical if information is received after your booking has been confirmed and if time permits.

Building and development work

Some locations may unavoidably have work underway to public areas and facilities. Whilst we will endeavour to advise you of any building or refurbishment work underway at any properties you have booked, we cannot anticipate where work will take place outside of the hotel grounds. All the hotels featured strive to maintain high standards, and as such there may be the necessity for some ad-hoc and unforeseeable maintenance work.

Hotel rating

All properties in our brochure are regularly inspected to ensure that standards are maintained. The ratings are awarded by independent grading authorities, who inspect properties annually. Where available, we publish the official ratings as a guideline, but this is not an exact science and you should remember that even within one category, there will be differences between properties. Descriptions and prices should also be taken into account when considering the type of accommodation you can expect.

In general, accommodation is divided into to three main categories: hotel (usually offering a wider range of facilities and services, which will be detailed within the brochure description), guest accommodation (typically smaller guest houses – often family run – possibly only offering bed and breakfast, where quality is more important than facilities and services) and self-catering. Grades are awarded within each category and although all categories of property are given star ratings between one star and five stars, the actual standards will differ as the grading criteria vary according to the accommodation type, so it is important to be aware of the accommodation category. We offer accommodation of all types from the simplest at the lower end of the scale to the more comfortable with a more extensive range of services and facilities at the higher end. Please read the descriptions in our brochure (and ask our staff for more information if you need it) to enable you to choose the one which is right for you.

Smoke-free zones

The Isle of Man has regulations in place prohibiting smoking in any indoor public areas, which includes hotel public rooms, restaurants and bars. Some hotels also do not permit smoking in guest bedrooms. If this is an issue, you should ask us to verify the policy at the property you have selected.

Accommodation

Rooms are often described as being 'twin' or 'double'. However, this often means the same thing – that the room is suitable for an occupancy of two. The bed configuration remains at the discretion of the hotel and whilst special requests, such as that for either double or twin beds, will be forwarded to the hotel, they cannot be fully guaranteed. "Family rooms" may be slightly larger than standard twin rooms with extra beds (as required) which may be bunks or folding beds. In general, family rooms are one room only and although good sized rooms, may not have an overly generous amount of space. However, we would assure you that all rooms are checked by the grading authorities and where additional beds are placed in rooms, this has been authorised by them as being acceptable.

Where single rooms are booked, these may be specifically designed for single occupancy and therefore, less spacious than twins or doubles. Location and views are not always the best in the hotel.

Most rooms in our brochure have private facilities. This means a bath OR shower. If you have a specific preference for a bath or shower, you should let us know and requests will be passed to the hotel, although we cannot guarantee that these will be fulfilled. Washbasins may sometimes be in the bedroom rather than the bathroom.

It is common practice for hotels to take a credit card imprint on check-in as a guarantee for incidental expenses. If you do not possess a credit card, a cash deposit may be required, which will be refunded at check-out less any incidental charges.

Early or late arrivals

Rooms are normally available on your arrival day from 1500 hours onwards and you will be required to vacate your room by mid-morning on your departure day.

Local conditions

Please bear in mind that if your hotel is located within a town you are likely to experience some street and traffic noise within your hotel room even when the windows are closed. Some sea-facing rooms may not have an unobstructed view of the sea or a road may run between the hotel and the sea.

Meals

The meals included in your holiday are indicated on each hotel description. Half board includes breakfast and dinner. The supplements shown in this brochure for half board are only available if booked at the time of making your reservation. Where half board is booked, the first meal included in your holiday will normally be dinner on your arrival day, and the last breakfast on your departure day. Many hotels also have set meal times. If your arrival or departure does not coincide with normal meal times, you may find that some hotels will only provide a light/cold snack or continental breakfast. In case of early morning arrivals and late departures, it is possible to obtain extra meals and these must be paid for locally before your departure. Whilst the majority of hotels and guest accommodation do have a restaurant, they do not always offer pre-payable half board packages. Some smaller properties may only offer a breakfast service. Please note that whilst hotels will do their best to cater for special dietary requests, menu choices may be limited.

Child reductions

Child reductions only apply when a child (aged 2 -11 years) is sharing accommodation with two or more adults, unless otherwise indicated. All children under 2 years of age are classed as infants. Infant prices are based on cot accommodation only and no seat is allocated on flights or ferries. It is customary for some hotels to make a nominal charge for food taken. This is payable before departing the hotel. Should a bed be required, please ensure that you request this at the time of booking, as an additional charge may be applicable. Many hotels offer excellent reductions for children. Where special offers are available these may be on an accommodation only basis. The hotel will then charge for all meals taken and in some cases, children will be charged on the same board basis as adults whether meals are taken or not. For this type of offer, payment for meals will be collected locally.

Added value offers

All offers are available for holidays started and completed within the period stated and all nights must be consecutive. They may also be subject to availability

and for bookings made by a certain date or may be withdrawn at any time without prior notice. Offers for items such as champagne are per booking, not per person. Free car hire offers are based on minimum two passengers booked and exclude CDI, fuel, hire licence fees and taxes and are subject to the terms and conditions of the car rental company. Where free car hire is offered, this is in 24 hour periods i.e. a 4 night holiday receives 4 x 24 hour periods of car hire. Depending on your arrival and departure times, you may need to pay for an additional 24 hour period. Offers must be claimed at the time of booking, otherwise offers may be refused or administration charges applied.

Honeymoon and anniversary offers

If you are celebrating your honeymoon, silver, pearl, ruby, gold or diamond wedding anniversary (offers not valid for other anniversaries) and wish to take up any offer, you must advise us at the time of booking. You will be required to present your marriage certificate to claim any offers.

Special requests

If you have any special requests relating to your holiday, you should advise us when you make your booking. Although we are happy to pass on any requests to our suppliers, we cannot guarantee that they will be fulfilled and any additional costs involved will be passed on to you. Special requests do not form part of your contract with us.

Special needs

We are delighted to offer advice for clients with special needs or disabilities. Although the properties featured in our brochure do not generally have specially adapted rooms, some may prove more suitable than others with regard to their location, general layout, availability of ground floor rooms, lifts etc. Where a property has a lift, this will be indicated in the brochure description, although it may not serve all floors or areas of the hotel. Do not assume that all properties have this facility. Some styles of lifts may not be able to accommodate all types of wheelchair. It is, therefore, vital that you inform us if this is an important facility for you, so that we can make the property aware of your requirements.

The level of specialist service may vary at different airports and with different airlines. Please note that in order to comply with ferry/airline regulations we do require that detailed information with regard to needs, assistance and facilities is made available to them when your booking is made. Some airlines place restrictions on the number of passengers with special needs they can carry. The type of facilities available may be restricted in accordance with the type of aircraft in service or the airport itself. We therefore suggest that all components of your holiday are thoroughly discussed and that the information is forwarded to us in writing prior to your holiday being confirmed so we may endeavour to ensure that all aspects of the holiday selected meet your requirements.

We will also ask that you complete our Special Needs questionnaire. You should ensure that you complete this fully and include all relevant information on it. This form will then be forwarded to the relevant suppliers and is the basis on which all arrangements will be made. We will be more likely to be able to meet your requirements if they are advised to us well in advance of your departure date.

Healthcare

Healthcare services are available in the Isle of Man. There is a reciprocal health agreement in place for emergency treatment in the Isle of Man, but you will still have to pay for doctors' visits and medication. We strongly recommend that you travel with full medical insurance, as it may be necessary to make alternative return travel arrangements or provide for travelling companions to extend their stay, which would only be covered if a suitable insurance policy has been purchased. If you are pregnant, please inform us at the time of booking. Both airlines and ferry companies place restrictions on travel in the last trimester of pregnancy. These do vary from one company to another, so check with us and we will give you current advice.

Seasonal entertainment and restricted opening

Some of the attractions mentioned in this brochure do not operate or open all year round or on every day of the week. This information is not always available to us so we cannot guarantee that any attraction mentioned would be open on the day you visit.

Where hotels advertise entertainment, this may only be available during high season, e.g. June to mid September, and at special times of the year such as Christmas. Outside these periods entertainment may be limited or not offered at all. Please ask at the time of booking if this is important to you. Some properties may close during the winter and early spring months. Where possible the dates in our price grids reflect this. However this information is subject to change. Where properties have outdoor pools, these may only be available during the summer months, as most pools are unheated.

Prices and payment

Telephone quotes, including any holidays not featured in our brochure where tailor made arrangements apply, are subject to written confirmation. Payment can be made by cheque, debit or credit card. Please note that payments made by credit card may be subject to a handling fee.

What's included...

- Return travel as detailed on your itinerary
- Accommodation and meal basis as detailed on your itinerary.
- Luggage allowance as detailed on your itinerary/ticket. Please note that many airlines now only permit each passenger to check in one piece of luggage. Weight limits vary. Restrictions do not apply for clients taking their own cars.

...and what's not

- Holiday insurance (strongly recommended)
- Transfers
- Car hire
- Taking your own vehicle on the ferry
- High or long vehicles or trailers on ferry
- Optional excursions
- All items of a personal nature, e.g. drinks, laundry, room service, telephone calls, etc.
- Charges for additional services e.g. spa treatments, sports facilities, children's clubs etc.
- Supplements to basic holiday prices, e.g. higher room categories, half board, and flight or travel supplements
- Airport development fees payable on departure from some UK airports including Blackpool
- Any government taxes or compulsory charges introduced after publication of this brochure

T.T. Festival Fortnight and the Manx Grand Prix

For bookings made for T.T. Festival Fortnight and the Manx Grand Prix, full payment for the whole holiday must be made at the time of booking. In the event of a cancellation at any time before travel, 100% cancellation charges will be applied and you will be liable to pay the full holiday cost as shown on your confirmation invoice. In the event that you request an amendment to your holiday, a charge will be made for this service. The amount will be advised to you at the time of your request and you will have the option to accept the charge and make the amendment (subject to availability), retain your existing arrangements or cancel with 100% charges.

Your transfers

Transfers are not included in your holiday price, although you may choose to pre-book taxi transfers at a supplement. You will be met by the taxi driver rather than a representative.

Representation services

There are no representation services in the Isle of Man. In the event of an emergency whilst on holiday, an out of hours number will be detailed in your travel documentation.

Minors

Some countries have special requirements relating to entry for children under 18 years, which may involve you obtaining particular documentation. For example, you may be required to obtain an affidavit from a notary if a child is not being accompanied by both parents. You should check this information with the relevant consulate or embassy.

Car hire

The car hire rates featured in this brochure do not include petrol or collision damage insurance. When selecting your vehicle, you should ensure that you choose a vehicle which is large enough to carry the passengers AND all their luggage if you intend to collect it from the airport or port! Additional charges apply if you wish to have your vehicle delivered to your accommodation.

You must provide a fully valid driving licence which you must have held for at least one year at the time of rental. Should you have had any serious motoring convictions during the last five years please check with our reservations staff before making a booking. The car rental company reserves the right to refuse or withdraw a rental.

Insurance: The car rental company provide fully comprehensive insurance with unlimited public liability cover in respect of injury to other persons or damage to their property. The insurance extends to provide for loss by fire and theft and for damage to vehicles with an initial Customer Responsibility Excess Amount - currently £1500. This responsibility amount can be reduced to a revised lower amount of £350 by payment locally of the appropriate Collision Damage Waiver premium. Windscreens, tyres, under carriage, replacement locks, replacement keys, key remotes and use of the vehicle for towing, racing, rallying, competition or pace making are not covered by this premium. This responsibility amount is reduced further to NIL by customers who elect to purchase Peace of Mind Insurance; they are also permitted to nominate an additional driver free of charge for the duration of the hire period. All drivers must produce a full valid driver's licence and be approved by the Rental Company.

Age requirement: Drivers must be at least 23 years old having held a full car driving licence for a minimum of 12 months. The maximum age for car hire is 75.

Fellow travellers

Whilst we can appreciate that other travellers may, on occasion, not act entirely as we would wish, we regret that we cannot be responsible for any inconvenience or loss incurred as a result of their behaviour. Some hotels may be accommodating group parties or providing entertainment/facilities for private functions during your holiday and this may restrict availability of certain facilities to hotel residents for a period of time. If we incur costs or claims from other travellers about you, we reserve the right to claim against you.

Data protection policy

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we, and your travel agent, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal

requirements in this country. We will not, however, pass any information onto any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Your data controller is Premier Holidays. You are entitled to a copy of your information held by us. If you would like to see this please contact us. We may make a small charge for providing this to you.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements. Please note that in accordance with Air Navigation Orders in order to qualify for infant status, a child must be under 2 years of age on the date of its return flight.

Everymann Holidays ~ booking form 2011-12

Please complete and send to: Everymann Holidays, Westbrook, Milton Road, Cambridge CB4 1YG

Name: _____

Address: _____

Postcode: _____

Tel no (day): _____

Tel no (eve): _____

Mobile no: _____

Booking ref: _____

Date of travel: _____

Remittance due: please tick

I enclose a cheque for £ _____

I have already paid by credit/debit card

We will hold your information, where collected by us, and may use it to inform you of offers in the future, if you do not wish to receive such information from us please tick this box

We may provide your details to selected third parties for similar purposes. If you do not wish to receive this information please tick this box

Customers Declaration:

I have read and understood the Premier Holidays Essential Information, Booking Agreement and insurance conditions relating to this brochure and accept them on behalf of myself and the other persons in my party, by whom I am authorised to make this booking. I understand that charges will be levied if we make any changes to this booking. I have understood and consent to the terms and conditions set out in the data protection policy. I declare that I am over 18 years of age.

Insurance Declaration:

I further declare that we have either (tick applicable box):

- taken the insurance offered by Premier Holidays and confirm that I fully understand and accept the terms of cover on behalf of all those who have taken insurance, OR
- arranged insurance of an equivalent (or better) standard to that offered by Premier Holidays.

Signature: _____

Conditions and exclusions - Your policy does not cover all possible events and expenses. There are conditions and exclusions that apply to individual sections of the policy and general conditions and exclusions that apply to the whole policy.

Health declaration and exclusions - These apply to the Cancellation or curtailment charges, Emergency medical and associated expenses and Personal accident sections. It is very important that you read and understand the following and if necessary declare any existing medical conditions to Voyager on the telephone number below: -

You will not be covered for any claim arising from a medical condition if at the time of taking out this insurance: -

- Within the last 2 years, have any of you suffered from, been investigated, treated for or diagnosed with:
 - any cancer or malignant condition
 - any lung-related condition (other than stable, well controlled asthma)
 - any heart-related condition (including angina)
 - Any of you suffer from any other medical condition that has required referral to or consultation with a specialist or hospital for treatment, investigation or check up within the 12 months prior to:
 - the date that this insurance was arranged, or
 - the date that you subsequently made arrangements for a trip (if this is an annual multi-trip policy), or
 - the date that you extended the original period of your insurance, whichever is the latest.
 - You are waiting for tests, test results or hospital treatment of any kind?
 - Your doctor increased your regular prescribed medication in the last three months?
- There is **NO** cover for claims related directly or indirectly to these conditions. However, cover may be available by contacting our medical pre-screening service on **0845 003 5244**, (9am to 5pm Mon-Fri). You must quote reference **WEBroker Healthcheck**. In

most cases, cover can be provided with a small additional premium. If special terms are necessary we will explain them to you and confirm them in writing.

- 5) If you are planning to take part in any Hazardous Activities or are aware of any other circumstances that could reasonably be expected to give rise to a claim please contact Voyager Insurance Services on 01483 562662.

Please read your policy carefully for the full terms and conditions applicable and for details of who to call if you need to tell us about any medical condition(s).

Cancellation rights - If your cover does not meet your requirements, please return the documentation within 14 days of receipt and your premium will be refunded in full unless you have travelled made a claim or intend to make a claim. Please note that your cancellation rights are no longer valid after this initial 14 day period.

Premiums - Include IPT at the relevant rate.

Days	Adult	Family	65-74 yrs	75-84 yrs
1 - 4	22	44	24	26
5 - 10	24	48	26	30
11 - 17	29	58	31	34

Excess waiver - £7 per person or £14 per family
No cover is available for adults aged 85 and over.

Family insurance - Infants 0-1 year inclusive are free. Children aged 2-17 years inclusive receive free insurance if travelling with two full paying adults who are their parents or guardians.

Making a complaint - The policy contains a complaints procedure which tells you what steps you can take if you wish to make a complaint

Governing law - Unless agreed otherwise, English law will apply and all communications and documentation in relation to this policy will be in English.

Premier Holidays Ltd is an Appointed Representative of ITC Compliance Limited which is authorised and regulated by the Financial Services Authority (FSA).

Travel Insurance

Demands and needs

This travel insurance policy will suit the demands and needs of an individual, or group (where applicable) who have no excluded pre-existing medical conditions, are travelling to countries included within the policy terms and who wish to insure themselves against the unforeseen events detailed in the cover section below. Subject to terms and conditions and maximum specified claim limits.

Important: We will not provide you with advice about the suitability of this product for your individual needs but we will be happy to provide you with factual information.

Important information about your Premier Holidays Travel Insurance

We strongly recommend insurance to all our customers. Premier Holidays have arranged through Voyager Travel Insurance Services Ltd, a holiday insurance. The applicable premium per person (set out below) must be included with the deposit. Full details of cover will be sent with your holiday confirmation/invoice.

Insurer - The insurance is underwritten by Mapfre Asistencia S.A. trading under the name of Mapfre Asistencia in the United Kingdom and are regulated by the Financial Services Authority for the conduct of UK business.

Telling us about relevant facts - Before you travel you must tell us about anything that may affect your cover. If you do not tell us about something that may be relevant, your cover may be refused and we may not cover any related claims. Please call 01483 562 662.

Policy document - The policy wording gives you full details of what is and what is not covered and what to do if you need to claim. It is very important that you read the whole of this policy before you travel and make sure the cover is suitable for you. Please make sure that you take it on holiday with you in case of an emergency. A copy of

the policy wording is available on request, if you require full details of cover prior to buying this insurance, please ask us to send you a copy.

Summary of Cover - The following is only a summary of the main cover limits and you should read the policy document for the full terms and conditions. All details correct as at date of print but subject to change without notice.

Cancellation or curtailment: Up to £5,000

Emergency medical & associated expenses: Up to £10 million

In-patient benefit: £20 per day up to £1,000

Loss of passport: Up to £500

Delayed personal possessions: £200

Personal possessions: Up to £2,000

Personal money: Up to £500

Personal accident: Up to £30,000

Journey disruption: Up to £1,000

Delayed departure: £40 after 12 hours £20 each additional 12 hours up to £200

Delayed departure - cancellation: up to £5,000

Personal liability: Up to £2 million

Legal expenses: Up to £20,000

Holiday financial protection: up to £3,000

Hi-Jack: £100 per day up to £1,000

Mugging: £50 per day up to £500

Pet care: up to £500

Policy limits - Each section of the policy shows the most you can claim but other limits may apply. For example under the Personal Possessions Section there are other specific limits for any one item and for valuables (including photographic equipment). If you intend to take expensive items with you please check that you are fully covered.

Excesses - Under some sections of this insurance, claims will be subject to an excess. This means each person will be responsible for paying the first part of their claim under each applicable section.

Confirmed reservations 24 hours a day, 7 days a week
book online at...

www.iombreaks.co.uk

or call **08444 937 937**



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Jersey office - Everymann Holidays, First Floor, Hallmark House, States Airport, L'Avenue de la Commune, St Peter, Jersey JE3 7BY

UK office - Everymann Holidays, Westbrook, Milton Road, Cambridge, CB4 1YG

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